



TOWN OF SAINT ANDREWS



LOCAL 10-DIGIT DIALING & NEW AREA CODE COMING TO NEW BRUNSWICK

Starting Friday, January 20, 2023, local 10-digit dialing will be introduced to New Brunswick. Residents will always need to enter the 10-digit (area code + local number) for all local calls. For example, if you are trying to call Town Hall, you will need to dial (506) 529-5120. The 9-1-1 emergency number remains a 3-digit number.

Why 10-digits?

The introduction of 10-digit dialing is the result of a decision by the Canadian Radio-Television and Telecommunications Commission and will pave the way for the addition of a new area code (428) starting April 29, 2023, as the 506 area code reaches capacity.

How to Prepare.

Residents are encouraged to add 506 area code to programmed numbers in all of their communication devices and equipment (including phones, auto dialers, computers, and lifeline equipment) and verify that their alarm systems are compatible with local 10-digit dialing. Companies that use numerous communications systems and devices should also take the necessary steps to update their equipment.

Do you already have a number in the 506 area?

Anyone who already has a number with area code 506 will keep the same number.

New Area Code: 428

Starting on April 29, 2023, the area code 428 will be added in New Brunswick and will coexist with the current 506 area code. Numbers with the new 428 area code will only be assigned to customers when the existing inventory of 506 numbers are depleted.

Telecommunications Alliance

Canada's major communications service providers have joined forces to develop a communications campaign informing the public about the introduction of 10-digit dialing and the new area codes in certain calling areas. For more information, please visit www.dial10.ca